WATER BOARD OF TRUSTEES

Regular Meeting

December 15, 2014 4:00 PM Location: 1208 South 7th St.

Agenda

- 1. Approve Agenda.
- Approve Minutes of the November 10, 2014 Regular Meeting, Minutes of the November 20 and December 4, 2014, Wastewater/Water Working Committee Meeting. (Board members Ryan and Vore sit on this Committee)
- 3. Approve Invoices and Balance Sheets.
- 4. Customer Forum.
- 5. Consideration and Discussion of Marketing Agreement with HomeServe.
- 6. General Manager's Update.
- 7. Miscellaneous.
- 8. Adjourn.

INFORMATION CONCERNING AGENDA ITEMS:

Agenda Item #4

"This is the item reserved to receive comments from the community, our customers, for concerns whether or not they are included in the current agenda. The community is encouraged to come and speak before the Water Board of Trustees and asked to keep statements brief. Any questions are to be asked of the Water Department staff and Board of Trustee members prior to speaking to the full Board of Trustees so concerns may be properly researched and answered away from the meeting. Comments are to be directed to the Board of Trustees only."

At this time there are no issue to present.

Agenda Item #5

This is the item from last month that was tabled. I found more information on HomeServe as you requested last month and sent that to you via email as I received it. I also talked to a representative of Utility Service Partners about a program that they handle which is very similar to HomeServe's. Since it was tabled last month you have a couple of options this month; make a motion to deny and follow through and kill this item for now, make no motions and it dies for lack thereof, table it again to discuss it next month or make a motion to approve. I would like to discuss this with you a little further, but I will need more time to gather information on this other company. My recommendation is to let it die for lack of a motion at this time. With budgeting upon us, I will honestly not have the time to do this topic justice until later in January.

Agenda Item #6

I have sent out the CIP worksheet that was discussed the other night. As I worked through this I have added things that were not discussed the other night, but that I am remembering as I compile the list. Therefore, it might look different than you remember us discussing. I have sent a copy of this to Mike Schrock to get some of his insight on it as well. I also discussed in that email the fact the OMWD would not be able to sustain that level of spending without either assistance on projects or dramatically increasing rates.

I have sent out copies of the account usage that was requested by Jon that will cover all of our customers for a one year period of time. This was to be used when determining how to proceed with any rate changes and how customers would be affected. I will attach it to this as well, and you can review it and discuss it on Monday at the meeting if you wish. Joe has asked what the differences in price would be for our website to be upgraded. Here is what I know; we had a quote for a completely new build-out for \$3300 approximately two years ago from a web designer our IT support company recommended. There is a local business owner who can do the work for \$100/page and I imagine there would be at least 10 pages by the time the work is completed. We can go have a spot on the City's page and our staff would need to be trained and that is going to

cost \$900 minimum. MCG is currently hosting our website and there is a fee of \$20/month for that service that must also be considered. I am uncertain of the ongoing costs that would be associated with being on the City's website, but one would presume that there would be some cost involved. There would also be costs to maintain our own site. The local option would show us how to update the site and the cost of the monthly hosting by MCG would be the majority of our expense. With the \$3300 option there was another \$400-\$600 per year for maintenance that would be necessary. Thoughts? What direction do you foresee OMWD going with online bill pay and monthly billing? These have both been discussed in the past with no resolution made. Let's discuss them again Monday if time allows.

Agenda Item #7

There were two leaks this last month; 1220 North 3rd Street, two holes in the side of the pipe-possible electrolysis 1522 A Avenue East, split by corp, possible electrolysis